

Free Prize Draw Terms and Conditions

Enter for a chance to win tickets to Arsenal v Coventry City and watch player arrival

These terms and conditions ("Terms and Conditions") set out the basis on which you can participate in the prize draw for a chance to win two (2) tickets to the Premier League fixture between Arsenal v Coventry on 21 August 2026 and the opportunity to watch the players arrive (the "Promotion"). By entering the Promotion, you accept these Terms and Conditions in full. If you do not accept these Terms and Conditions, you should not enter the Promotion and you will not be eligible to win the Prize (defined below). Entry is only by online form submission at <https://www.arsenal.com/content-type/experiences/win-tickets-to-coventry-city-member-experience-ajsee9O1Jl1n> (the "Website").

1. **PROMOTION PERIOD:** The start date for entries is 27 July 2026 at the time the Promotion goes live on the Website ("**Start Date**"). The closing date for entries is 30 July 2026 at 23.59 (UK time) ("**Closing Date**"). Entries received after the Closing Date will not be entered into the Promotion.
2. **TO ENTER:** To enter the Promotion, you need to visit the Website and fill in the online registration form with your name, email address and membership number, by no later than the Closing Date.
3. **ELIGIBILITY:** Entry is open to the following fully paid-up Arsenal members: Cannon members, Red members, Silver members, Gold members and Platinum members who are residents of the United Kingdom or the Republic of Ireland only. Only one (1) entry per member is allowed.
4. Employees of The Arsenal Football Club Limited (company number 109244) ("**Arsenal**") or members of their immediate families are not eligible to enter the Promotion.
5. Entry is via online form submission at the Website. No purchase is required to enter but you will require email and internet access to enter the Promotion. No refund may be claimed for any expenses incurred relating to the use of an email account or internet connection for the purpose of entering the Promotion.
6. **THE "PRIZE":** There are Five (5) prizes available. Each of the Five (5) winners will receive two (2) general admission tickets to the Coventry City match and the opportunity to watch the players arrive at the relevant match as follows:
 - (a) Five (5) winners shall each receive two (2) general admission tickets to the Arsenal v Coventry City Premier League fixture currently scheduled to kick-off on 21 August 2026 at Emirates Stadium at 8:00pm (UK time)
7. The Prize is non-transferable and no cash alternative will be offered. The Prize does not include personal expenditure, transport costs and other incidental costs other than those specifically included. Where applicable to the Prize(s) or parts of the Prize(s), Arsenal's terms and conditions at <https://www.arsenal.com/ticket-membership-terms> and <https://arsenaldirect.arsenal.com/termsAndConditions> shall apply.
8. Arsenal reserves the right to substitute the Prize (or any part of it) for a prize or prizes of equivalent or greater monetary value if this is necessary for reasons beyond its control. There is no cash alternative to the Prize (or any part of it) and unless agreed otherwise in writing the Prize is non-refundable and non-transferable. All costs and expenses not included within the Prize are the responsibility of the winners.

9. Third party terms and conditions apply to parts of the Prize where applicable.
10. **SELECTION OF WINNER:** Five (5) winners will be picked at random from all eligible entries received between the Start Date and the Closing Date. There will be one (1) prize draw only; an entrant's name can only be drawn once.
11. Each winner will be contacted using the contact details provided on entry within 72 hours of the Closing Date. If a winner cannot be contacted or does not accept the within 14 days, an alternative winner will be selected at random from the remaining eligible and correct entries.
12. Unless otherwise notified by Arsenal, the Prize will be emailed to the winners using the contact details provided, within 30 days.
13. **PUBLICITY AND PERSONAL DATA:** If a winner is 18 or over, Arsenal may ask the winner to consent to take part in reasonable publicity relating to the Promotion and to permit Arsenal to use the winners' names, images and comments relating to the Promotion and/or the Prize for future promotional, marketing and publicity purposes in any media worldwide without any fee being paid.
14. Details of the winners' names and countries will be available on request for one month after the Closing Date by writing to Arsenal (including providing a stamped self-addressed envelope and stating the name and Closing Date of the Promotion) at the address set out below. If winners object to any or all of their details being published or made available, they should contact Arsenal by either writing to the contact below or by emailing marketing@arsenal.co.uk. In such circumstances, Arsenal must still provide details of the winners to the Advertising Standards Authority on request in accordance with its obligation to ensure that a valid award of the Prize took place.
15. Arsenal will use entrants' personal details for the purposes of administering the Promotion and awarding the Prize. More information about how Arsenal handles personal data is available at <https://www.arsenal.com/privacy>. Arsenal may use the details to contact entrants about Arsenal's products and services where this is consented to, in accordance with Arsenal's privacy notice available at <http://www.arsenal.com/privacy-policy>.
16. **OTHER IMPORTANT INFORMATION:** Entries must not be submitted through agents or third parties. No responsibility can be accepted for lost, delayed or incomplete entries, or for electronic entries or winning notifications that are not received or delivered (for any reason including as a consequence of communication or network failures). Any such entries will be deemed void.
17. Arsenal reserves the right to withdraw or amend the Promotion or these Terms and Conditions if circumstances outside its reasonable control make this unavoidable.
18. Entries must be strictly in accordance with these Terms and Conditions. Any entry not in strict accordance with these Terms and Conditions will be deemed to be invalid and the Prize will not be awarded in respect of such entry. Arsenal reserves the right to verify the eligibility of any entrant and to exclude any entries which it believes to be invalid or in breach of these Terms and Conditions.

19. Arsenal's decision is final in all matters relating to the Promotion (including the Prize) and no correspondence will be entered into.
20. Except in respect of death or personal injury resulting from any negligence of Arsenal, to the maximum extent permitted by law, neither Arsenal nor any of its officers, employees or agents shall be responsible for (whether in tort, contract or otherwise):
 - i. any loss, damage or injury to you and/or any third party or to any property belonging to you or any third party in connection with the Promotion and/or the Prize (including the winner's receipt or use of the same), resulting from any cause whatsoever; or
 - ii. any loss of profit, loss of use, loss of opportunity or any indirect, economic or consequential losses whatsoever and howsoever caused.
21. **GOVERNING LAW AND JURISDICTION:** These Terms and Conditions are governed by English law. This means that your entry into the Promotion and any dispute or claim arising out of or in connection with it will be governed by English law. You and Arsenal both agree that the courts of England and Wales will have non-exclusive jurisdiction in connection with any such dispute or claim.
22. **SPIRIT OF THE PROMOTION:** If you attempt to compromise the integrity or proper operation of the Promotion by cheating or committing fraud in any way, Arsenal reserves the right to render your entry invalid, seek damages from you and ban you from participating in any of their future Promotions.
23. **CONTACT:** If you have any questions about the Promotion, please write to Membership Rewards, Marketing Department, The Arsenal Football Club Limited, Highbury House, 75 Drayton Park, London N5 1BU.
24. **PROMOTER:** The "Promoter" of the Promotion is The Arsenal Football Club Limited.